

Place patient label here

### **Clinic Policy on Invalid Health Cards**

- A valid health card is needed for all doctor's visits and you must bring it to all visits.
- If your health card is not valid, you can pay a deposit of \$75 or visit Service Ontario to validate your card.
- Our electronic medical record alerts us if health cards are not valid based on communication with the Ministry of Health.
- \$75 can be reimbursed if you bring in a valid health card within 3 months of the clinic visit
- Must bring the original receipt for \$75
- The health card must be valid for the date of the clinic visit. We often see patients return with "valid" health cards but the start date of coverage is after the date of the doctor's visit.
- Unfortunately, we cannot return the deposit in those cases. When you are at Service Ontario, ensure that the health card will be validated with a back date including the date of your clinic visit. It might be helpful to take the receipt with you to remind of you which date needs valid OHIP coverage.
- To validate your health card, visit Service Ontario at 1255 The Queensway (at Kipling - in the Sobeys plaza). Open Monday-Friday 9am-5pm; open until 7pm on Thursday; Saturday 9am-1pm.

I have read and understand the above.

Name (print) : \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_